

ZAFIRE

GLOBAL AVIATION SOFTWARE SOLUTIONS

Shaping the future of
aviation software with
'real technology'
for airlines,
airports and
ground handlers



www.zafire.com/aviation

Baggage Reconciliation

Industry standard best of breed IATA based baggage reconciliation system optimised to improve quality, efficiency and security from check-in to baggage retrieval.

- Fully enhanced to improve the overall baggage handling performance.
- Share baggage information across ground handlers and the global network.
- Reduce cost of reuniting passengers with lost bags.



Information Displays

Integrated FIDS and advertising platform, achieving effective personalised passenger engagement and processing.

- Optimise operational overheads and reduce total cost of ownership (TCO).
- No external PC required - makes for easy installation maintenance and reduced energy costs.
- Enhance communication between ground handlers and ramp with mobile applications.



Baggage Management

End-to-end single source baggage tracking and monitoring solution. With comprehensive reporting, dashboards and alerts delivering real-time global visibility across your entire baggage operation.

- Maximise productivity and efficiency across daily operations.
- Instant access and generation of business critical performance data.
- Historical analysis of performance patterns and trends to drive future improvement.



Contracts and Billing

Total control of multiple contracts and complex billing routines for timely accurate invoicing.

- Easy setup and management of individual contract costs to a detailed level.
- Maximise contract performance through control and multiple billing methods.
- Improve invoice accuracy, time to billing, and reduce admin overheads.



Fleet Management

Full telematics and fleet tracking management application - increasing operational efficiency, asset availability and productivity across all assets.

- Increase maintenance efficiency and extend asset life and warranty.
- Instantly pinpoint cost savings and efficiencies - avoid capital expenditure.
- Optimise fleet operations from a central location with real-time asset data.



Automated Load Control

Tablet-based app enabling a real-time feed of load instruction reports direct to flight controllers.

- Integrates seamlessly with industry standard R&D weight and balance applications.
- Increase productivity and significantly reduce aircraft turnaround times.
- Reduce manual intervention eliminating errors and processing time.



Service Capture

Complete control - all services are captured and tracked allowing a seamless and accurate process from planning through to final invoicing.

- Reduce manual overheads and waste from current processes.
- Minimise the risk of missed billing opportunities and ensure accurate timely invoicing.
- Manage multiple customer contracts with ease.



Aircraft Turnaround

Accurate consistent service delivery on time every time from cabin services to refuelling to catering through to health and safety and compliance.

- Streamline processes with the removal of paper based job lists.
- Minimise the risk of financial penalties.
- Improve SLA performance and reduce the risk of flight delays.



150 280

airlines

airports

around the world use our software

500m

bags reconciled through our software, and growing!

15%

decrease in aircraft
turnaround times

20%

increase in additional
service charge capture

Meeting the demands of the aviation industry

Zafire continues to go from strength to strength, remaining true to our core philosophy of delivering constant innovation and step changes in functionality with every release of our solutions.

Information from our powerful suite of next-generation solutions is shared across the globe, delivering a feature-rich, flexible and comprehensive product that is truly unmatched. For airports, airlines and ground handlers this means an enhanced passenger experience, operational efficiency gains and massive costs savings.

With a culture of innovation, continual improvement, and investment in the development of our solutions, Zafire has a proven track record of working with our customers to help them meet the needs of an ever-changing environment, enhancing delivery, quality and performance.

“Thank you for all of the efforts, commitment and professionalism that is the Zafire team...a fantastic relationship.”

Qantas

FirstBag **FirstRamp™** **FirstLoad™** **FirstFIDS™** **FirstLight**

ZAFIRE

Contact the Zafire team today

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