FirstRamp™

Aircraft Turnaround	Service Capture	Fleet Management	Resource Planning	Contracts & Billing	Flight Management	Financial Management	Business Intelligence

The most comprehensive Aviation service management solution available

FirstRamp is the most comprehensive cloud based aircraft turnaround planning, servicing, resource and fleet optimisation and business intelligence reporting application specifically designed for the management of high volume and time critical tasks. It ensures ground crews are better prepared for flight jobs and boarding events, facilitating SLAs with billing compliance and minimising the risk of financial penalties.

- Enhances management reporting capabilities with advanced data capture and business intelligence for improvement activities
- Reduces system implementation costs - a scalable solution with straightforward and swift implementations accessible anywhere in the world

- Increases cost saving potential through optimised resource planning and accurate automated billing processes
- Improves performance with access to up to the minute information on turnaround times, staff and team SLA conformity
- Reduces turnaround delays and associated financial penalties whist enhancing passenger service

> "FirstRamp introduce a whole new way of thinking collection of data, while maintaining simplicity"
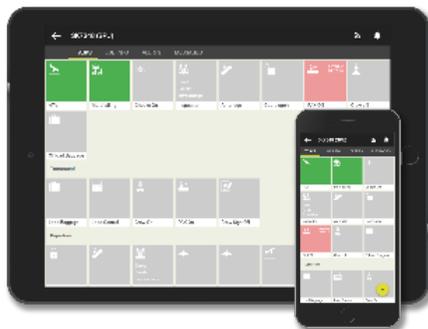>
> **Widerøe Ground Handling**

SaaS

Data is seamlessly shared between the back office and mobile applications.

Back office systems provide cost control, operational visibility and comprehensive reporting for managers while powerful intuitive easy to use mobile solutions keep ground crews, service teams and fleet personnel instantly up to date.

System configuration is quick and efficient and the control of data recording requirements is easy. With the ability to design your own processes, react immediately to internal or customer driven change requirements, specifying what data to capture at every step of the process in the mobile application.

- Manage turnaround tasks efficiently & effectively
- Create accurate invoices & reduce time to billing
- Innovative data analysis and business insight
- Full service capture and tracking capabilities

- Complete resource and planning capabilities
- Provides a fully interactive customer experience
- Ensure maximum contract and asset value is always achieved

Our complete aviation software suite shaping the future of **aviation software** for airlines, airports and ground handlers

FirstLight   **First**Bag   **First**FIDS   **First**PRM

FirstLoad   **First**Asset   **First**Flight   **First**Ramp

ZAFIRE

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